



# Brain Injury Community Re-entry (NIAGARA) INC.

*Turning the Key to Opportunity in Niagara since 1988*

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3340 Schmon Parkway, Unit 2, Thorold, ON L2V 4Y6 PH: 905-687-6788 or 800-996-8796 FAX: 905-641-2785 [www.bicr.org](http://www.bicr.org)

January 5, 2022

Welcome to Brain Injury Community Re-entry (Niagara). In keeping with Ministry of Health and other government directives, BICR wants to do our part to keep participants, families, staff and visitors healthy, and to help slow down the spread of COVID-19. The agency has made some modifications to our programming in order to continue offering support while keeping those around us safe.

The main office at Schmon Parkway, Thorold is closed to limited staff capacity and doors will remain locked. Proper screenings and PPE usage will be in effect.

Group and community services are currently on hold until further notice. The Martindale Road office is closed. We will continue to offer virtual programming, and recreational staff will assist with residential programming.

Our Intake, Social Work, and Psychology departments will meet with participants virtually or by phone.

If you have travelled out of the country or have been exposed to someone who has a Confirmed or Probable Case of COVID-19, please speak with staff by phone about when you can return to service.

COVID-19 protocols and restrictions are constantly changing. We will continue to update as frequently as possible to ensure our participants, families, and staff have the most up to date information. We continue to provide programming and services to the best of our ability that assist with rehabilitation and socialization.

If you have any questions regarding our COVID-19 plan, or for more information, please contact your Case Facilitator or the main office at 905-687-6788, extension 0.

Thank you for your support, we will continue to do our best to keep everyone safe and healthy.